

# Access Statement for The Venus Company Bigbury-on-Sea

## Introduction

A licensed beach side take-away cafe, open every day apart from Christmas day.

## Pre-Arrival

- Information Telephone Number 01803 712648
  - Website [www.venuscompany.co.uk](http://www.venuscompany.co.uk)
  - Opening Hours Cafe
  - November - March 10am till 4pm
  - April - June 9am till 5pm
  - July & August 9am till 6pm
  - September 9am till 5pm
  - October 10 till 5pm
- The Cafe is licensed for Alcohol to be consumed on the premises with a meal between the hours of 11am – 4pm
- There are three main places to park at Bigbury on sea, the first being the main council run car park which has spaces for approx 800 - 1000 cars, this is a pay and display car park and has ticket machines throughout the car park, this car park is split into two parts the top and bottom (where the café is) the entrance to the bottom car park is 100 meters along inside the main car park on the left and down a small hill.
- The second place to park is only for about another 12 cars about 50 meters before the main entrance to the council car park on the left (no charges on these) from here there is direct fairly level access to the beach
- The third car park is in a field about 200 meters up the main road (going out of Bigbury on sea) and is advertised as the 'budget car park' on signs coming in
- There are reserved disabled car parking spaces in the main council car park.
- There are no bus services that come to Bigbury on sea

## **Arrival & Car Parking Facilities**

- The beach is a "Blue Flag" beach
- RNLI Life guards are present on the beach from May – October and have flags showing safe areas to swim clearly on display
- The beach also has areas where dogs are allowed, these are clearly signposted.

### Main entrance and ticketing

- Council Car park – When you enter the main car park you are immediately in the top car park, to the left you will be able to see the flags of the Venus Café in the lower car park, to the right will be the Discovery surf school, and in the far right corner is the beach shop. Ticket machines are all around the car park, change can be taken from the Venus Café in the lower car park.

About 100 meters in the main car park on the left is a small ramp down to the lower car park. Again ticket machines are around the car park. There are disabled parking spaces located just outside the main beach toilet block.

From here you can get access to the Venus Café and seating area. The counter is on a walkway which has a ramp with an incline to the right.

There is also a step approximately 30cm (1 foot) high to get to some of the tills, the Menu's are displayed on banners next to the tills, and takeaway menus are available on request.

The café is a takeaway

Seating is located just to the right of the café with 15 picnic table style benches there is a small ramp up to these.

There is room for a wheelchair to go around these tables, but during the summer months these can become a busy place.

From this car park there are steps down to the Life Guards hut (20 steps) and then further steps (14 steps) down to the beach.

From the top car park there is a steep slope down to the beach next to the shop approximately 30 meters long.

When the tide is high there is a sea tractor that takes people over to Burgh Island, when the tide is out it is walk able along the sand.

- The Free spaces just before the main car park.

There are approximately 12 free car parking spaces located on the left about 50 meters before the entrance to the main car park, none of these are allocated as disabled.

Directly next to them is a fairly level access slope to the beach.

These spaces are often taken early

- The Budget Car park

About 300 meters up the road from the main car park (on the way in) is a field owned by a local farmer that he advertises as a 'Budget Car Park' the field itself is on a slight incline and has an 'honesty box' for payments.

From here there is a 10 minute walk downhill to the beach area.

### **Public Areas - Hall, Stairs, Landing, Corridors etc**

- The counter is on a walkway which has a ramp with an incline to the right.
- There is also a step approximately 30cm (1 foot) high to get to some of the tills, the Menu's are displayed on banners next to the tills, and takeaway menus are available on request.
- The café is a takeaway and is licensed to sell alcohol with a meal between 11am and 4pm
- Seating is located just to the right of the café with 15 picnic table style benches there is a small ramp up to these.
- The main seating area consists of heavy wooden and concrete picnic tables, there is enough room for a wheelchair to get around these tables, but this area can become very busy on sunny days

### **Public Areas - Sitting room, lounges, lobbies etc**

- The seating area is concrete based and fairly level, there is a small incline from the car park area up to the seating area.
- Radiant heaters are installed on poles in the seating area to give warmth on cold days
- The main seating area consists of 15 heavy wooden and concrete picnic tables

- From the car park there are steps (20 Steps) down to the lifeguards hut, and then more steps (14) down to the beach, there are life guards on the beach throughout the summer months.

### **Public WCs**

- The public toilets are located right next to the Café and are serviced and cleaned by the council on a daily basis
- Inside the toilets are tiled, with cubicles, sinks, hand dryers, etc.
- There is also a separate disabled toilet in the block.

### **Additional Information**

- Lifeguards are located on the beach during the summer months and are clearly visible on the beach.

Address: The Venus Company  
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Nr Totnes  
Devon  
TQ9 7LQ

Telephone: 01803 712648

Email: [halwell@venuscompany.co.uk](mailto:halwell@venuscompany.co.uk)

Website: [www.venuscompany.co.uk](http://www.venuscompany.co.uk)

Hours of operation: Café Opening Hours

November - March 10am till 4pm

April - June 9am till 5pm

July & August 9am till 6pm

September 9am till 5pm

October 10 till 5pm

Local accessible taxi numbers:

**Arrow Cars**

2, Embankment Rd, Kingsbridge, Devon TQ7 1JZ  
Tel: **01548 856120**

**A2B Taxis**

Lower Union Rd, Kingsbridge, Devon TQ7 1EF  
Tel: **01548 854050**

**A G M Taxis**

52, Rack Park Rd, Kingsbridge, Devon TQ7 1DH  
Tel: **01548 854141**

**South Hams Taxis**

64, Coronation Rd, Kingsbridge, Devon TQ7 1DW  
Tel: **01548 852545**

**Contact Telephone and Email Address**

**We welcome your feedback to help us continually improve if you have any comments please phone 01803 712648 or email [halwell@venuscompany.co.uk](mailto:halwell@venuscompany.co.uk)**